

Back@Home - Balance of State (BoS)
Request for Applications
Responses to Questions Received During Q+A Period
July 14, 2023

Question #1:

The [office in NC Balance of State CoC territory] is managed by our [outside of CoC] Office regarding all programs and day-to-day operations. The [office in NC Balance of State CoC territory] doesn't have an APR of existing permanent housing programs, but the [outside of CoC] Office can show APRs for Rapid Rehousing, SSVF, and our Permanent Supportive Housing Program. Can [outside of CoC] Office apply to cover the PRACC Region 6 Counties and supervise the work through our Chatham County Social Services?

Answer #1:

While an APR is not required in the RFA, if an agency runs a permanent housing program in other geographic locations beyond the NC Balance of State CoC, they can submit APRs for those programs with their RFA application. Furthermore, applicants are encouraged to address how they will use their previous experience to expand their program into new territories as they answer questions in the Back@Home-BoS Service Provider Application Word document.

In addition, applicants are not required to have a physical office location in the territory they wish to cover. Applicants will need to demonstrate that they have a plan to cover the territory they are applying for with staff to provide services and to provide ongoing supervision to the staff in those areas.

Question #2:

Does this funding allow programs to pay for temporary housing - like hotel rooms, homeless shelters?

Answer #2:

NCORR is currently working to finalize the program budget for launch. Back@Home-BoS may be able to provide Service Provider agencies with additional funds for hotel rooms at launch or in the future as additional funding streams are identified and added to the program.

Shelter operation is not included in Back@Home-BoS. Funds cannot be used to pay for homeless shelters.

Question #3:

Are there any funds that would be given for start-up to ramp up staffing? It looks as though the funds are on a reimbursement basis but wondered about the amount of time to train and then start serving people.

Would the monthly rate be on the amount of people we are projecting to serve? Is the reimbursement monthly on actual served people?

Answer #3

As outlined in the RFA, Service Providers will receive a monthly payment of \$400.26 per household served during the month. This payment is not based on a projection. It is based on households actually served up to an allotted amount.

During the beginning of the program, Service Providers will need to hire and train staff to prepare to enroll clients on their caseload. During this period, when there are not yet clients on the caseload, Service Providers will be provided start-up funds or an alternative way to bill for their costs.